

Chesterfield and North East Derbyshire Credit Union

Report for Joint Board 12th May 2014

Growth

The Credit Union's rapid growth in membership over the past 2 years has inevitably led to a move to larger, more visible and accessible premises. Our membership now numbers over 2,000 with a steady and consistent increase of 15-20 new members weekly joining the Credit Union. At the time of writing this report, we are expecting to move to 4-6 Soresby Street on the 14th April, having had a delay of over one month whilst we waited for BT to install the new lines.

Staffing

We operate with equivalent 3ft staff and a team of 25 volunteers. Our in - house trainer combined with ongoing internal and external training when required, ensures that we can provide a professional and efficient service to our fast growing membership at low cost. Without our volunteers we would have to employ at least 2 further pt members of staff to administer the workload. A further tribute to our team can be demonstrated by the fact that a CNEDCU volunteer has won 'Volunteer of the Year' for the past three years, two of our volunteers won Derbyshire County Council 'Excellence in the Community Awards' and the Credit Union itself won 'Organisation of the Year' in October 2013.

Sustainability

The CNEDCU Board of Directors has reluctantly agreed to raise interest rates by 1%. This increase will be put into place when we have moved into our new premises and when all relevant systems have been updated to reflect this change. We are confident that the move to a more visible location and more accessible premises will accelerate our rate of growth and allow us to offer an annual dividend to our members in order to encourage middle income savers and borrowers to become members of the Credit Union.

Junior Savers

We now have 11 schools across Chesterfield and North East Derbyshire in which we run a Junior Savers' scheme, involving around 200 primary aged children who save regularly with the CNEDCU. The Illegal Money Lending Team have provided a cash incentive of £5 per child to encourage regularity of saving. Derbyshire County Council are also keen to support this scheme and we will be looking at ways of rolling it out county wide by offering support and training to other Credit Unions who are willing to become involved in the delivery of this programme.

Credit Union Expansion Programme

As a phase 2 member of this government funded scheme, we are required to report monthly performance data to Cornerstone who administer the programme. CNEDCU has consistently reached its monthly growth targets in all areas, loans, deposits and members and currently await payments for this. Payments for growth are reliant on the project meeting its targets and not individual Credit Unions.

Family Loan Scheme

Since the inception of this scheme in October 2012, CNEDCU has supported local families with just under £436,751.23 in low cost loans.

- Currently (2014) this averages around £33k per month
- Repayments average £26k per month
- Deposits into savings average £4k per week
- Deposits into S3 accounts average £4k per week (surplus money collected after loan repayment)

Financial Report

Attached

Karen Peck